Nebraska Lottery Retailer Wizard



INDEPENDENT RETAILER QUICK REFERENCE GUIDE



Benefits

Retailer Wizard is the Nebraska Lottery's one-stop-shop for managing your lottery business. This all-new, user-friendly website provides access to important Lottery reports and information via desktop, laptop, tablet, or smartphone. Manage and grow your lottery business – whenever and from wherever you choose!

RETAILER WIZARD INCLUDES:

- Stay informed of your sales, commissions, and trends at your location(s).
- Know exactly how much money is due on the next sweep (EFT Amount).
- Receive alerts about issues occurring in your location that may be affecting your sales.
- Easily spread the good news about high jackpots and winners in your location.
- Access detailed reports on your lottery business at any time without being tied to your lottery terminal.
- And much, much more!



TO ACCESS RETAILER WIZARD from your browser, navigate to:

https://ne.lotteryservices.com/RetailerWizard

Home Page

- A Top Menu Navigation
- **B** Login / Sign Up
- **C** Lottery Information



TOP MENU NAVIGATION: PRIOR TO LOGGING IN



B Contact Us

TOP MENU NAVIGATION: AFTER LOGGING IN

A	Manage Users				B CDE
A	Main Menu	C	FAQ	E	Settings
B	Messages	D	Contact Us		
Via	the Settinas icon:	_			

- Change personal information (My Account)
- Logout from Retailer Wizard

Home Page

SIGNING UP

To Sign Up for a Retailer Wizard Account, from your browser go to: **NE.LOTTERYSERVICES.COM/RETAILERWIZARD**

Click **Sign Up**. The Sign Up for Retailer Wizard dialogue box will display. Enter your Retailer Number, then click **Submit**.

Once the Retailer Number has been submitted, the following registration screen will display. Enter all of the required information to sign up for an account, and then click **Submit**. YOU WILL RECEIVE A VERIFICATION EMAIL THAT WILL ALLOW YOU TO ACTIVATE YOUR ACCOUNT.

Sign Up fo	r Retailer Wizard	? 📞
To sign up, you will first need to er ID. If your business does not curre any questions, please contact us. It additional stores after registration. * Indicates a required field	nter your Retailer Number, which can be found on any termin ntly sell Lottery products, you may sign up as a prospective r f you are the owner of multiple lottery locations, you will hav	al report, or your Chain etailer instead. If you have e the opportunity to add
Retailer Number / Chain ID *		
100100		
Personal Information		
First Name*	Last Name*	
Email Address (You will use this to log	gin) [*] Confirm Email Address [*]	
and the statement (Figs. com		
Teller ID*	Clerk Passcode *	
Mobile Phone	Security Information Password must include 8 characters as minimum and a special character.	maximum of 32, at least one capital letter, one number and one
Business Phone	Set Password*	Confirm Password*
	Security Question 1*	Answer to Security Question 1*
	Security Question 2*	Answer to Security Question 2*
		•
	V I'm not a robot	✓ I agree to the Terms of Use* Submit

NOTE:

Only store owners can create the initial Primary Account.

After registering, the Primary User can then create an unlimited

number of Secondary Users through the Manage User feature.

Home Page

LOGGING IN

- From your browser, go to: NE.LOTTERYSERVICES.COM/RETAILERWIZARD.
- Simply enter the Email address you used to sign up, and the Password and the password you selected during sign up, then click **Log In**.

FORGOT PASSWORD

Click **Forgot Password**, and the Forgot Password dialogue box displays. Enter your Email Address, then click **Submit**. You will be presented with a security question you answered when you signed up. Once you correctly answer the security question, a temporary password will be emailed to you. After you log in with the temporary password, you will need to reset your password to access your account.

1000030	Forgot Password Enter the email address associated with your account.		
Email Please enter the email address you used to sign up.	Email Address*		
Password Please enter your password	Cancel Submit		
Log In			
Sign Up			
Forgot your email? Forgot your password?			

Main Menu



MENU OPTIONS INCLUDE:

- Summary Dashboard
- Scratch Dashboard
- Reports
- Documents Library
- Manage Users
- Training



Summary Dashboard

The Summary Dashboard displays all of the critical information needed to manage and grow Lottery sales at a glance.

SUMMARY DASHBOARD WIDGETS:

Lottery Announcements, Earnings, Net Sales, Alerts, EFT Amount, You Sold Big Winners!, Prizes Paid, Jackpots & Next Draws, and Your Lottery Representatives.

- A NEVER MISS A BEAT: Lottery Announcements display marketing news and important lottery information on your dashboard.
- **B DRIVE YOUR SALES:** Actionable Alerts help combat Out-of-Stocks, ensure hot new games are on display, and more!
- **C SEE WHAT YOU'RE MAKING:** Earnings, Sales Data, and Trends at your fingertips.
- D PROMOTE YOUR LOTTERY BUSINESS: Three ways to expand Winner & Jackpot Awareness, all including ability to share the good news by printing and posting in your store.
- **E WHAT YOU OWE:** Instant access to your EFT amount, sweep date, and settlement details.



Scratch Dashboard

The Scratch Dashboard displays information about your Scratch sales, inventory, and settlements. Widgets on the Dashboard include detailed reports as of the previous business day.

SCRATCH DASHBOARD WIDGETS:

My Scratch Ticket Sales, View and Manage Inventory, Current Liability, Projected Settlements, My Price Point Mix, Top-Selling Games, New Games, and My Slow-Moving Games.

EVERYTHING YOU NEED TO DRIVE YOUR SCRATCH TICKET SALES!

- 1 Track your sales trends.
- 2 Analyze your price point mix for ways to drive additional sales.
- 3 Identify your top-selling games and ensure you are carrying the newest and best-selling games.



Reports

Click **Reports** on the Main Menu to display the Reports section. All reports are automatically posted by date.

Select the desired report by going to the Search Options section, and selecting the report's **Name, From Date, To Date,** and **Category**. Click **Reset** to start search again.

Click the desired report name. Reports can be downloaded in the following formats: .pdf, .csv, and .xlsx (Excel). The Invoice Details report is also available in .xml format for integration with accounting software.

NOTE:

When viewing dashboard reports in Excel, click **Enable Editing** to show totals.

Reports			Retailer User	<u>? 📞 🔅</u>
Retailer F	Reports			
Select a retailer	number to view reports fo	or.		
Store No.	Retailer No.	Name	Search	Reset
Store No. 🗢	Retailer No. 👻	Name 🗢 CENEX ZIP TRIP #80	Address 🗢 1103 WEST 1ST ST	Zip 🖨
	234567	CHS GRAINLAND	203 STAGECOACH TRAIL	69153
	345678	CHS INC	16124 E MARIETTA LN	99216

Documents Library

Click **Documents Library** on the Main Menu to display documents and files, including images, audio, and video—you can choose to view by grid (icons) or by table (file names). You can download information such as planograms, retailer newsletters, and new game releases. Choose which type of documents to view under the search section; enter a **Name**; choose a **File Type**; choose a **Category** to view; and click **Reset** to start over. Click the name of the document to download.

	Documents Library			Nebraska Lottery 📪 📞 🔅
æ			Sor	rt Publish Date (descending) 👻 View 🧱 🔳
	Name	File Type	Category	
Lat.		-		✓ Search Reset
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Manage Users (Primary Users only)

If you are the Primary User for your store, you can perform functions like adding new users to your account and managing existing users.

Click **Manage Users** on the Main Menu to **Create User**, or to suspend or delete Users from Retailer Wizard. You can also update Account Details or Update Account Status for each User. First click **User Name** and then update each field or select an option from the dropdown menus.

	Manage Users					? 📞 🌣
*					🛃 Create User	🛓 Download
<u>u</u>	First Name Last Name Retailer No	Email User Class	Role Retaile	r Type 🔻	Search	Reset
8	Name 🔺 Retailer No. 🗢 Retailer Type 🗢	Email 🗢	Mobile Phone 🗢	User Class 🗢	Role	System Access 🖨
۵	Bash, Tom	tom.bash@nebraska.gov		Administrator	Full Administrator	Active
8	Fotinos, Shawn	shawn.fotinos@nebraska.gov	402-450-0470	Administrator	Full Administrator	Active
	Marshall, Jill	jill.marshall@nebraska.gov	402-475-7584	Administrator	Full Administrator	Active
	McHargu e, Eric	eric.mchargue@nebraska.gov		Administrator	Full Administrator	Inactive
	Souders, Eric	eric.souders@nebraska.gov		Administrator	Full Administrator	Inactive

Training

Click **Training** on the Main Menu to display the Learner Center in a new browser window, where you can access the **Lottery Learning Link** website.



Notes



LOTTERY INFORMATION

PHONE NUMBERS

LOTTERY TERMINAL HOTLINE: 800-560-2919 (24 hours a day, seven days a week)

ORDERING SCRATCH TICKETS: 877-651-6296 or 402-434-1945 (8AM to 4:30 PM, ct, M-F)

NEBRASKA LOTTERY OFFICE/ACCOUNTING ASSISTANCE: 800-587-5200 or in Lincoln: 402-471-6100 (8AM to 5PM, CT, M-F)

OTHER PHONE NUMBERS

PLAYER'S HOTLINE: 800-224-LUCK (5825) or in Lincoln: 402-471-6139

NEBRASKA LOTTERY WEBSITE: NELOTTERY.COM