NEBRASKA LOTTERY INSTANT AND ONLINE GAMES AND RELATED SERVICES REQUEST FOR PROPOSALS CLARIFICATIONS TO QUESTIONS AND ANSWERS May 7, 2020

1. Question 42 of the Q&A, End Caps and Play Stations, Page 35

Original Question(s):

- a. Will the Lottery provide examples of current end caps which are not shown on the Lottery's website?
- b. How many end caps does the Lottery expect to deploy for the duration of the new contract?

Answer:

a) Yes, an example is attached with these answers.

b) Every terminal should have an end cap. It is possible that existing end caps may be useable under the new contract, depending on the configuration of the terminal.

Clarification Questions:

- a. Will the Lottery please confirm if the end caps are the owned property of the Lottery or the current Contractor? **ANSWER:** They were provided by the Contractor, but are the property of the Lottery.
- *b.* Will the Lottery please provide the dimensions of the end caps. **ANSWER:** The end cap dimensions are: 17 inches deep, 13.5 inches wide, 15.75 inches tall.

2. Question 101 of the Q&A, Item 203, Ticket Checking Functionality, Page 119

The RFP states: The Contractor must provide ticket checking functionality at retail and via mobile application for use by players.

Original Question: This Vendor interprets the requirement for ticket checking functionality via mobile application will be provided in a stand-alone mobile app, separate from the Lottery's existing app. Will the Lottery please confirm this interpretation?

Answer: Ticket checking functionality will be part of the Lottery existing app, as of May 2020.

Clarification Questions:

1. Will the app require user authentication for ticket checking? **ANSWER:** No

- 2. Will the app require remote configuration for dynamic theme change (color, fonts, images, etc.)? **ANSWER:** No
- If web FE work is required, who will create the UI? The Contractor or the Lottery?
 ANSWER: The Lottery (and its advertising agency) will take care of the front end and user interface; Vendor is responsible for the API.
- What is their mobile technology stack?
 ANSWER: The developer uses native development tools for both iOS (Swift) and Android (Java). The application server used to facilitate the data to the mobile applications runs on Ruby on Rails.
- Who would be responsible for the integration? The Contractor or the Lottery?
 ANSWER: The Lottery oversees the integration with the assistance of the advertising agency and the application development source.

3. Question 12 of the Q&A, General Question

Will the Lottery provide sales by retailer by game for the past 52 weeks including total sales for the time period and indicating how many weeks each retailer was selling?

Answer: This information is available in a separate attachment with these answers.

Clarification Question:

The provided attachment included sales by draw game only and sales by status for each retailer. Will the Lottery please provide sales by instant game as well by retailer? If that file is too large or cumbersome, will the Lottery provide sales by price-point for the instant games per retailer?

ANSWER: That document appears in the attachments as Q12 Clarification Gross Instant Sales by Price Point Report 040119 to 033120. The Instant Sales by Retailer Report provided for this question is unaudited and is a gross sales report (includes free tickets and coupons).

4. Question 156 of the Q&A, Miscellaneous Provisions, Page 161

Will the Lottery include epidemics and pandemics in the inclusive list of force majeure events?

Answer: That is acceptable.

Clarification Question:

Based on the Lottery's expansion of the contract terms to include epidemics and pandemics as force majeure events we seek relief from the Lottery's current requirement for the delivery of hard copies. With the ongoing Covid-19 epidemic and with the safety of our employees, being a top priority, our offices remain closed at this time and all work is being conducted remotely. Will the Lottery consider removing the requirement for hard copies entirely or until such time that vendor facilities re-open when it is safe to do so?

ANSWER: As indicated on page 22 of the RFP, the Lottery and its evaluation committee are not interested in the aesthetics of the written submission. The committee will want to make use of a paper form of the submission, in addition to viewing the content electronically. The Lottery believes there are sufficient options available for producing and delivering the hard copy, therefore, the Lottery will not remove the requirement for hard copies.

	Question
1.	As a follow-up to the Lottery's response to Question #128, we acknowledge that the Contractor must supply sufficient support personnel and equipment such as terminals, warrant writers, PCs, player displays, etc. in Lincoln, NE in order for the Lottery to conduct acceptance testing effectively. Would the Lottery please confirm that the central gaming system's test servers can be located outside of Lincoln, NE?
	ANSWER: That is acceptable.